Using an iPad or iPhone on MyFRS.com

If you are using an iPad or an iPhone to access MyFRS.com be sure to disable “private” browsing mode, as follows:

Disable Private Browsing on iPad

If the User ID and Password fields are not appearing in the top toolbar of MyFRS.com, then you are in “private” browsing mode. See the screenshot below.
To turn private browsing mode off, click on the URL (myfrs.com) and the word “Private” will appear in the middle portion of the screen.
Click on the word “private” and this will disable the “private” mode. The User ID and Password fields will now be visible.
Disable Private Browsing on iPhone

If the User ID and Password fields are not appearing in the top toolbar, then you are in “private” browsing mode. See the screenshot below.
To turn private browsing mode off, click on the two small overlapping squares in the bottom right corner. Click on the word “Private” and this will disable the “private” mode. The User ID and Password fields will now be visible.

The following help video from Apple has additional information: http://support.apple.com/en-us/HT203036