



YOUR Money YOUR Choice

P.O. Box 13300, Tallahassee, FL 32317-3300

We are pleased to announce that MyFRS.com is again operational. We very much appreciate your patience these past two weeks. Access to MyFRS.com was blocked because a login code error was discovered on January 4, 2010. We determined that a small number of member's accounts (52 total members) may have been visible to another member who logged in at exactly the same time. Our computer logs indicate that no member's data was changed by another member, but these 52 affected members have been notified and asked to contact the Plan Administrator to discuss any concerns.

The FRS believes that the privacy and security of your data are of the utmost importance. Even though a fix to this problem became available on January 5, we decided to continue to block access until the results of a thorough quality and security review of the MyFRS.com computer code were completed. The purpose of this review was to make certain there were no additional issues that needed repair. We have completed this review and have made changes to the computer code to correct the login issue and strengthened the overall security of the site. Having completed the websites security review we believe that all members' personal data and information remains secure.

Rest assured that Hewitt, the new FRS Investment Plan Administrator was not responsible for the computer coding error. Rather, it was the result of a code error originating with our website portal provider while linking the MyFRS.com website to Hewitt's website.

We apologize for the inconvenience this situation may have caused you. If you have questions, please call the MyFRS Financial Guidance Line at 1-866-446-9377, Option 4, to speak with a Hewitt representative who can answer questions about this issue.

Sincerely,

A handwritten signature in black ink that reads "Ron Poppell".

Ron Poppell  
Senior Defined Contribution Programs Officer  
State Board of Administration of Florida